

At Clayton Church Homes (CCH), our mission extends beyond simply providing care; we create partnerships with older persons and their families to deliver holistic support that addresses physical, emotional, social, and practical needs.

Our comprehensive approach to home care delivery combines professional expertise, compassionate service, and individualised care planning to support your unique journey towards healthy ageing.

### Support at Home - Services and Pricing

The services listed below shows the main type of support CCH offers through the Support at Home Program. If a client wishes to use support at home funding to pay for a service that is not included on this list; CCH will work with the client to first check if the requested service is included on the support at home service list. And help them to identify a suitable provider to deliver the service. Further information about third party/suitable providers can be found in the CCH client handbook.

The prices shown includes everything needed to deliver the service inclusive of travel to and from the service and documentation/follow-up unless this is done separately as an indirect service.

The pricing does not include travel during a service (accompanied by a staff member and using a staff or CCH vehicle) which is charged at a rate of \$1.10 Per KM.

The average duration of the services listed below is not a set service time and the actual time spent face to face with the client will determine the final cost of the service.

This is a price guide, and the prices may change for individual services, CCH will always work with clients to agree on a price where changes occur.

Services provided on Saturdays, Sundays and public holidays are charged at a higher rate to account for the higher cost of providing services. If a service is asked for on any of these days, the Care Partner will discuss this with the client and clearly outline this in the quarterly budget.

Saturday	1.5x
Sunday	2x
Public holiday	2.5x

Each quarter, Services Australia will take out 10% of the available funding and this will be placed in the Care Management Fund. Care Management for ongoing services will be deducted from the Care Management Fund and not from the quarterly budget.

Contributions towards the cost of care are determined by Services Australia based on an assessment of income and assets. CCH does not determine client contributions.

CCH will notify clients 14 days before to any pricing changes as outlined in the Support at Home service agreement.

## Ongoing Services

All Support at Home participants are allocated a quarterly funding amount to be used for ongoing services. This funding can also be used for some expenses, such as prescribed nutrition and consumables for nursing care and are offered by CCH. If there are expenses associated with ongoing care needs that are covered by support at home funding the Care Partner will include these in the quarterly budget.

## Clinical Supports

Clinical care is fully funded by the government for all participants and therefore participants are not required to contribute to the cost of these services.

Clinical Supports			
Nursing			
Service	Service Description	Hourly Rate Mon-Friday 0700-1700	Average Duration
Registered Nurse Consult	Community based nursing care services delivered by a registered Nurse including assessments for ongoing service delivery (e.g. Medication administration, wound care)	\$190	1 Hour (based on clinical need)
Specialised Nursing assessment	Specialised Nursing assessments conducted by a Registered Nurse using validated assessment tools with the development of a personalised management plan. E.g. Continence, Cognition, Diabetes.	\$190	1 Hour
Medication administration	Administration of medication delegated by a registered nurse in conjunction with another visit type e.g. personal care (delivered by a qualified/credentialled Nursing assistant)	\$110	15 minutes in conjunction with another service 30 minutes if not in conjunction with another service
Enrolled Nurse consult	Community based nursing services delivered by an Enrolled Nurse	\$170	1 Hour
Nurse Consultant	Advanced nursing services delivered by a senior Registered Nurse with additional qualifications or expertise and/or a specialist nursing service e.g. Wound care consultant.	\$200	1 Hour
Holistic Nursing Assessment	A comprehensive review of all clinical and care needs inclusive of a full body clinical assessment	\$190	2 Hours
Indirect Nursing Services	Provision for clinical documentation and record keeping including writing progress notes, updating clinical files, preparing reports and recommendations for other healthcare providers. Coordination and case management such as organising referrals, participating in case conferencing meetings with other health professionals and care partner. Service planning and development including designing individualised clinical care plans and training supports in those care plans, designing clinical guides or programs for participants and carers.	\$150	15-minute Intervals

Clinical Supports			
Allied Health			
Service	Service Description	Hourly Rate Mon-Friday 0700-1700	Average Duration
Occupational Therapy regular consult	Occupational therapy attendance at the home to provide services that may include a range of clinical interventions, expertise, care and treatment, education including techniques for self- management, and advice and supervision to improve capacity	\$230	1 Hour
Occupational therapy AT-HM assessment or Initial Assessment	Assessment for the purpose of seeking funding for provision of Assistive Technology and/or Home Modifications, or the development of an individualised occupational therapy program to be delivered through ongoing consultation or to be delegated to an appropriately trained support worker.	\$230	2 Hours
Physiotherapy regular consult	Physiotherapist attendance in the home to provide services that may include a range of clinical interventions, expertise, care and treatment, education including techniques for self-management, and advice and supervision to improve capacity	\$230	1 Hour
Physiotherapy treatment program	Development of a treatment program to be delivered by an allied health assistant or appropriately trained support worker.	\$230	1.5 hours
Exercise Physiology	Exercise Physiologist attendance in the home to develop and/or deliver an evidence-based exercise program with specific goals.	\$220	1 Hour
Allied Health Therapy assistant	Attendance of an allied health therapy assistant in the home to deliver an evidence based allied health program developed by an allied health professional	\$180	1 Hour
Podiatry	Attendance of a podiatrist in the home to attend to foot and nail care.	\$220	1 Hour
Dietitian/ Nutritionist	Attendance of a dietitian/nutritionist in the home to assess and develop a plan of care in relation to dietary needs, weight management and/or management of ongoing health conditions.	\$235	1 Hour
Speech Pathology	Attendance of a speech pathologist in the home to conduct an assessment of swallowing and/or speech and development of a plan of care.	\$240	1 Hour
Indirect Allied Health Services	Provision for clinical documentation and record keeping including writing progress notes, updating clinical files, preparing reports and recommendations for other healthcare providers. Coordination and case management such as organising referrals, participating in case conferencing meetings with other health professionals and care partner. Service planning and development including designing individualised clinical care plans and training supports in those care plans, designing clinical guides or programs for participants and carers.	\$170	15-minute intervals

Clinical Supports			
Other Clinical Care			
Service	Service Description	Hourly Rate Mon-Friday 0700-1700	Average Duration
Care Management	Activities that ensure aged care services contribute to the overall wellbeing of an older person (e.g., care planning; service coordination; monitoring, review and evaluation; advocacy; and support and education) <i>**To be deducted from the care management fund**</i>	\$120	N/A

## Independence

Clients may need to pay to the cost of independence services based on the outcome of the income and assets assessment conducted by Services Australia.

Independence services cost a bit more (between 5% and 50% of the total cost).

Independence			
Services to maintain independence			
Service	Service Description	Hourly Rate Mon-Friday 0700-1700	Average Duration
Assistance with self-care and activities of daily living	Attendance of a Home Care Worker to assist with activities of self-care e.g. Showering and grooming, toileting and continence care.	\$110	1 hour
Individual Social Support	Attendance of a home care worker in the home to provide individual social support including accessing the community and accompanied activities (travel charged separately)	\$110	1 hour
Remedial Massage	Attendance of a remedial massage therapist to deliver massage therapy.	\$175	1 hour
Respite Care	Attendance of a Home Care Worker to provide respite in a client's home	\$110	1 Hour
Transport	Attendance of a Home Care Worker to provide accompanied transport e.g. To an appointment (cost of travel charged separately)	\$110	1 Hour

## Everyday Living

Clients may need to pay to the cost of Everyday Living services based on the outcome of the income and assets assessment conducted by Services Australia.

You pay more for services that help you stay independent (between 17.5% and 80% of the total cost).

Everyday Living			
Services to support everyday living			
Service	Service Description	Hourly Rate Mon-Friday 0700-1700	Average Duration
Domestic assistance	Including light general house cleaning, assistance with laundry	\$110	1 Hour
Home Maintenance and repairs	Assistance with minor home maintenance and repairs that a client would previously have undertaken themselves e.g. Changing of light globes.	\$110	1 Hour
Shopping assistance	Assistance to procure household goods and food. Travel charged separately.	\$110	1 Hour
Gardening	Attendance of a gardener to attend to garden care that maintains safety and accessibility of the client's garden.	\$110	1 Hour
Meal Preparation	Attendance of a Home Support worker to prepare meals in the home	\$110	1 Hour

## Short Term Support Pathways

There are three short term support pathways available to Support at Home participants. They are:

- Restorative Care;
- Assistive Technology and Home Modifications; and
- End-of-Life Pathway.

These are funded in addition to ongoing services.

CCH will help clients to access these short-term support pathways and their part of the funding. Care and services provided to clients accessing these short-term support pathways will be charged at the same rates as ongoing services. Care partners will always discuss care and services, and their part of the cost, with the client before putting it in place.