

December, Summer, Christmas and another year past.

**WELCOME** to the eighth edition of ***Moving Forward***.

2006 has been a very busy year and looking toward 2007 & 2008 the trend will continue.

As most of you would be aware, CCH has commenced a major development phase, partly through the necessity to upgrade our Norwood Hostel facility and partly through the acquisition of an additional 20 beds for our Elizabeth Park (Park Village) site.

After a number of years of frustration the planning process began:

- a) Connor Holmes Pty Ltd were appointed as our Project Managers.
- b) Matthews Architects were appointed as our Architects.
- c) Approval was received from the Commonwealth Department of Health & Ageing to transfer 95 beds from Norwood to the Magill site and 12 beds from Norwood to Prospect.
- d) Development applications have been lodged with the various councils and all three have received approval.
- e) Demolition of the old Hectorville Primary School at Magill has commenced and is due for completion in mid to late December 2006.
- f) The Magill development will include the construction of thirty 2 bedroom plus a study independent living units by Clayton Church Homes and thirteen 2 bedroom ILU's by the South Australian Housing Trust.
- g) Tenders for the construction of each project have been called and close mid December 2006. Construction is

planned to commence in the first quarter of 2007.

- h) Another very important phase is the negotiation of funds with lending institutions. This is currently being undertaken and is consuming a considerable amount of time.



Demolition in progress at Magill.

## **Board**

As reported in a previous issue, 2 members resigned during 2006. Ms Katherine O'Neill & Mr Philip Thomas both left after lengthy service to Clayton Church Homes.

We were very fortunate to have the Reverend Donald Catford nominate and be elected to the Board at the Annual General Meeting. Rev Catford has considerable knowledge and experience within a variety of roles in the aged care industry.

The Board also made several significant organisation changes during 2006:

- a) The sale of 165 Beulah Road, Norwood was completed in August 2006.
- b) A name change from Board of Management to Board of Directors.
- c) The appointment of a redevelopment committee to oversee the building projects.
- d) Approval to submit an application for the transfer of beds from Norwood to Magill and Prospect.

Our Board for the ensuing 12 months comprises:

Mr. B. Hern (Chairperson)  
Mr. B. Piller (Deputy Chairperson)  
Mrs. J. Stewart  
Mr. D. Borgelt  
Rev. A. Shephard  
Mr. D. Annear  
Mr. J. Bayer  
Rev. D. Catford.

## **Accreditation**

Prospect and Elizabeth (Park Village) have undergone full Accreditation visits during the past year. Park Village and both sites at Norwood also received support visits.

It is very pleasing to advise that all of Clayton Church Homes facilities are fully accredited for the 3 year period.

Our vision includes 'Quality Aged Care' and it is a credit to our staff on the standard of care they provide. We strive for continual improvement that benefits the resident in care, service provision and lifestyle.



## **General**

Ongoing staff education at all levels has seen several staff members accept the responsibility of promotion within the organisation.

Ms. Alison Nicol has accepted the role of Site Manager across our low care facilities.

Ms. Cindy Halse was appointed as Site Supervisor at Park Village.

Ms. Di Walkley was appointed to the position of Site Manager at Prospect.

Ms. Jan Wynands was appointed Administration Manager whilst Ms. Kerry Sheridan has been a welcomed addition to our staff as my administration assistant.

Other staff have been offered and have accepted the responsibility of acting in a higher position during periods of Annual Leave etc.

To all our staff, your efforts in the provision of quality care to the residents are appreciated and do not go unnoticed.

We have also established a web site that provides information regarding each facility and the organisation. The website is [www.claytonhomes.com.au](http://www.claytonhomes.com.au)



## **Volunteers**

We are very fortunate to have very dedicated and caring volunteers. Your assistance in providing residents with lifestyle choices such as bingo, outings, fellowship, concerts and many other activities is appreciated.

Volunteers are always welcomed and anyone wishing to assist in this area please contact the applicable Site Manager.



## **Personal**

As Chief Executive Officer of Clayton Church Homes I am committed to the provision of quality services to our residents and I am also proud to work for Clayton Church Homes.

Staff are committed to quality care and as a result I believe the services provided assist

both the residents and their families at this time of their lives.

I would also like to thank the staff who nominated me for a management award through the Aged Care Association Australia. THANK YOU.

I truly believe that what we provide is not about individuals but about us all working together for the Residents.



## **Profiles**

In keeping with the two previous editions we feature a Board Member and Staff Member profile: Ms. Jenny Stewart - Board Director and Ms. Avril Pople – Hotel Services employee at Prospect.



### **JENNY STEWART**

**Occupation:** Secondary School Teacher, Coordinator of Science and Environmental Education.

**How long have you been at Clayton:** Fourteen years.

**How did you come to be on the Board:** Nominated by Doris Leary Smith who was then a current board member. I also had a personal interest because my mother-in-law, Mary Stewart was then a resident in the Homes.

**General info:** Married to Doug for 40 years. Doug was also a teacher but is now semi-

retired. We have a son and a daughter. Mark is a mathematician and lives with his wife Ann (also a mathematician) in New Zealand with their two children, John and Briana. Cathy has two children also, Chelsea and Charlie. They live nearby so we are fortunate to spend a lot of time with them. Cathy is planning her wedding to James next March.

Doug and I are members of Clayton-Wesley Uniting Church and attend worship there each Sunday. We really enjoy being part of such a caring community of people.

**Where were you born:** Adelaide.

**Where did you go to school:** St Mary's College until end of year 2 and then Girton (now Pembroke). After finishing school I attended Adelaide University where I studied a Bachelor of Science Degree and a Graduate Diploma in Education.

**Hobbies:** Gardening, Spending time with Doug and my family, minding Grandchildren, walking, canoeing the Murray river with Doug (we've canoed the length in South Australia) and hiking the Heysen Trail with Doug.

**Favourite Food:** Roast Lamb and anything with chocolate.

**Favourite Music:** Light classical.

**Favourite Colour:** Blue.

**Most memorable Clayton moment:** No particular event but I have spent some wonderful times talking with residents and listening to their stories. They have so many interesting tales to relate. I look forward to the time when my work commitments are less and I can spend more time with them.



## **AVRIL POPLE**

**How long have you been at Clayton:** 30 years.

**General info:** I have a son, Fraser. I am also very close to my two nieces. I have 5 sisters & 3 brothers – all of whom live in the UK so I like to travel there every few years to visit them and catch up with all the ‘goss’.

**Where were you born:** Rochdale, Lancashire – UK. (I’m a Lancashire lass!)

**Where did you go to school:** Rochdale, Birmingham, Somerset – UK.

**Hobbies:** Dancing, craft, movies, travelling.

**Favourite food:** Fish – really all food.

**Favourite wine:** Light sweet wine – late picking - Spatlaese.

**What kind of music do you listen to:** “Cruise’ radio station. I like happy everyday music as well as light, well known ‘classics’.

**Favourite colour:** Pink, Yellow – bright colours.

**Most memorable Clayton moment:** Great friendship and support from all staff!! I used to arrange morning teas for staff who were leaving – a great get together for all staff. We have had many fun times in the past.

**Thank you Jenny and Avril.**

Our Vision is always our goal:

***“Quality aged care in a loving, sharing environment through mutual respect.”***

## Senior Staff



For your information I have listed our senior staff members and their contact details.

## Chief Executive Officer

Mr. Andrew Case  
Phone: 08 8342 2588  
Fax: 08 8342 2599

## Manager Corporate Services

Mr. Mike Pelton  
Phone: 08 8342 2588  
Fax: 08 8342 2599

## **Site Managers**

### Elizabeth Site Manager

Ms. Alison Nicol  
Phone: 08 8252 6090  
Fax: 08 8252 6095

### Norwood Site Manager

Ms. Alison Nicol  
Phone: 08 8431 2906  
Fax: 08 8364 4562

### Prospect Site Manager

Ms. Di Walkley  
Phone: 08 8269 5500  
Fax: 08 8269 5100

Your comments are appreciated and assist us within our continuous improvement process. Please feel free to contact me direct or complete the form provided at the reception area within each facility.

Finally I would like to wish our residents, families, staff and readers a very merry Christmas and a happy, prosperous and healthy 2007.

**Andrew J Case**  
**Chief Executive Officer.**

